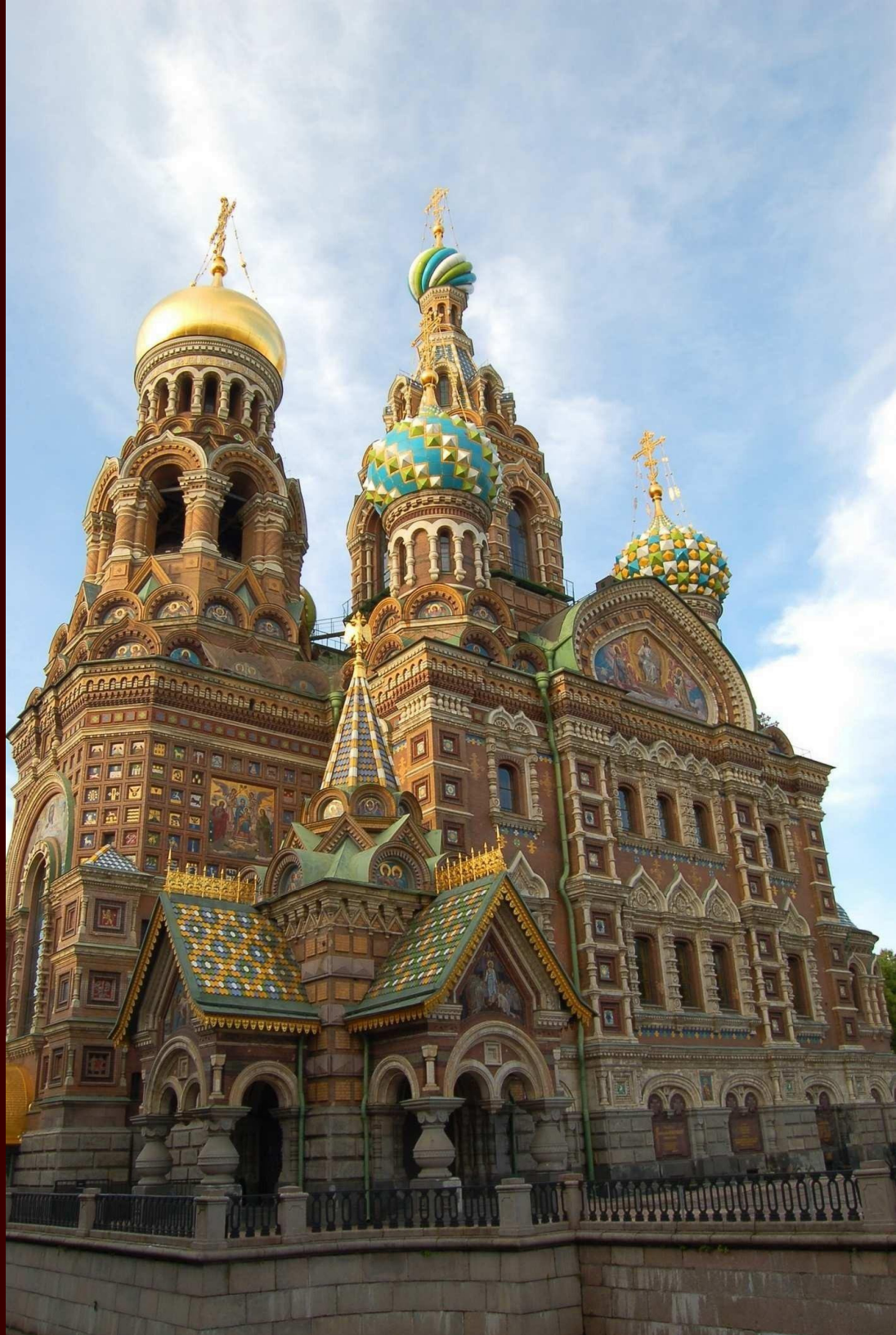




Berlin
Gdansk
Malbork
Masuria
Vilnius
Klaipeda
Curonian Spit
Riga
Tallinn
St. Petersburg
Minsk
Poznan
Berlin



The Amber Train

Exploring the Amber Coast: a 15-day, round-trip chartered train 1 June to 15 June 2012 from Berlin!



Highlights of your trip

- Exclusive organ concerts at the Frombork Cathedral and in Riga
- Concert at the home of Thomas Mann
- Joannici Lagów Castle
- Gdansk's historical city centre
- Europe's largest crusader's castle, the Malbork
- Masuria – boat ride and dinner by lakeside bonfire
- Travel through eastern Poland on one of the world's most beautiful train routes
- UNESCO-World Heritage Sites: Vilnius, Riga and Tallinn
- Trakai, a medieval moated castle
- The Curonian Spit, a natural preserve with the highest dunes in Europe
- The Jurmala Baltic coast
- Estonian folklore in the famous Hose of the Black Heads in Tallinn
- Tsarist opulence in St. Petersburg: Catherine's Palace with the Amber rooms, the Hermitage and the gold fountains of Peterhof
- A sampling of regional specialties: Danziger Goldwasser, Black Riga Balsam, vodka tastings
- „Tsar's feast“ with caviar in Russia
- Feasts of Polish, Lithuanian, Latvian and Estonian delicacies
- Castle Trakai near Vilnius (ca. 3 h)
- Amber museum in Palanga, incl. prepared bagged lunch (ca. 3 h)
- The Jurmala Baltic resort (ca. 4 h)
- Rocca al Mare openair museum (ca. 3 h)
- The Peterhof's Gold Fountains (ca. 4 h)

THE AMBER TRAIN

Experience the Baltic's Amber coast highlights aboard a luxurious chartered train. This trip starts in Berlin and heads directly across the border to Poland, with its pristine natural countryside and eventful history. Polish highlights include the picturesque old town of Gdansk as well as the Malbork, Europe's best-conserved fortress from the ancient Crusades route. There's also a rustic train ride along Vistula Lagoon and a boat trip across the magnificent lakes and canals of Masuria.

The train then heads up to Lithuania, which, along with Poland and its Baltic neighbours, joined the EU in 2004. The capital, Vilnius, with its winding, narrow medieval alleyways, churches, monasteries and synagogues, has been meticulously restored shining with new lustre. A castle spectacularly located on the Trakai peninsula, complete with medieval moat, is followed by Europe's highest sand dunes on the Curonian Spit.

Your next destination is Latvia, with its proud knight's castles and manors set amidst spectacular forests and lakes. The city centre of Riga – also a UNESCO World Heritage Site – is a must-see for all fans of the art nouveau era. From there it's on to the open, pristine landscape typical of the Baltic region and into Estonia.

The old medieval town of Tallinn, which is surrounded by an almost fully intact wall, is almost a museum of original old European architecture: nestling up to medieval alleys are elements of the Renaissance, Baroque, Neoclassicism and art nouveau.

Finally, St. Petersburg awaits, with its innumerable art treasures and magnificent buildings from the Tsarist era. Then the world-famous Hermitage, Peter and Paul Fortress (where all the Tsars are buried) and the golden fountains of Peterhof. In Tsarskoye Selo you will see one of the most spectacular ceremonial halls in history: the reconstructed Amber Hall.

The trip back from St. Petersburg is either via charter train, going through Minsk, the capital of Belarus, and the western Polish city of Poznan before embarking on a EuroCity train to Berlin, or by air (not included in trip price).

Onboard you will travel safely and comfortably through that rarest of things, a largely undiscovered region of Europe. Apart from six nights that you will spend in premium and standard hotels, the program also includes intimate, exclusive concerts, regional folk dances, and entertaining seminars. Your palate will be seduced by local delicacies, a lakeshore romantic grill feast and a Tsar's feast worthy of the name.

The Amber Train is a unique travel experience – all aboard!



ITINERARY

15 Days aboard the Amber Train

Berlin – Gdansk – Malbork – Masuria – Vilnius – Klaipeda – Curonian Spit – Riga – Tallinn – St. Petersburg – Minsk – Poznan - Berlin

The Amber coast journey takes passengers ever eastward, from Berlin across the Oder River to Gdansk and Masuria, up to the Baltic, including Lithuania, Latvia and Estonia, and finally on to St. Petersburg. After two days in the city of White Nights, you can either take the Private Train via Minsk to Rzepin and then hop on the EuroCity to Berlin, or you can fly to Berlin (not included in trip price). The Private Train will take you safely and comfortably through six countries. Choose from sleeping compartments for one to three persons. Six nights will be spent in Premium or Standard hotels. Heavy luggage will safely remain on board the train during this time. An experienced travel guide and doctor are on board, and luggage service is offered at no extra charge.

Day 1: Eastward bound across the Oder River

Following initial hellos in the early afternoon in Berlin, voyagers will board a bus at Berlin's Ostbahnhof train station. On the way to Rzepin, where passengers will board the Amber train, the bus stops briefly in Lagow, a picturesque town sitting between two lakes. A welcoming cocktail and a dinner or regional specialties awaits you at the ancient Joannici Lagów Castle. (D)

Day 2: Gdansk – Malbork - Frombork

Pulling into Gdansk in the morning, passengers will breakfast and then tour the ancient Hanseatic port city. Highlights include the Long Market, the fountain of Neptune, the Gothic town hall, the Frauengasse ("Long Street"), and a medieval port crane. The climb up the steps of the tower of St. Mary's church is rewarded by a spectacular view of the city.

At noon it's off to Malbork, where you can visit Europe's oldest and largest crusaders' fortress. This former residence of the Master of the Teutonic Order is one of the most stunning of all secular medieval buildings still standing, and has its own collection of amber relics. In the early evening your trip will take you to the Vistula Lagoon. Here you will visit the Cathedral of Frombork, once home to the astronomer Copernicus. The cathedral sits majestically atop a hill and offers a spectacular view of the Vistula Lagoon. A small, exclusive organ concert will be given for our group. "Danziger Goldwasser", an herbal liqueur that contains actual gold flakes, will be served with dinner – not for the faint of heart! At night your train will head on to the east. (BLD)

Day 3 – Masuria: Lake and Forest Country

You will arrive at the Great Lakes of Masuria in the morning. Enjoy the lakeside forest views during a two-hour boat excursion. Lunch is a selection of Polish delicacies at a beautifully located restaurant by the shore. The bus will then take you through grand tree-lined boulevards back to Mikolajki, where you will spend the night in a grand hotel. After settling in, take an idyllic gondola trip on Lake Krutinna, the most beautiful in Masuria. The day's final highlight is a big-scale lakeside barbeque, including local bison vodka. (BLD)

Day 4 – Masuria and Eastern Poland

After a hearty breakfast the next stop is an excursion to the Wolf's Lair, a bunker that once served as Adolf Hitler's headquarters, in stunning contrast to the natural beauty of the environment. A guided tour will also visit a memorial to the July 20th Group, a group of military officers led by Claus von Stauffenberg, who attempted to assassinate Hitler here in 1944.

At noon the train takes off along one of Europe's most beautiful railway routes, crossing idyllic fields, forests and pastures. Enjoy lunch and dinner in our onboard restaurant. By night the train crosses the border to Belarus at Brest, switching to Russian broad-gage track. (BLD)

Day 5 – Vilnius: Europe's Jerusalem

Vilnius is a gorgeous city which restored Old Town has been declared a UNESCO World Heritage Site. A tour of this once-vibrant Jewish city includes the Gediminas Castle, the Gates of Dawn, and Cathedral Square. An afternoon bus excursion will take you to Trakai, a medieval castle complete with moat that lies 30 km from Vilnius. This fortress from the 14th century is situated on a picturesque peninsula (optional). Afterwards your train will head on west to Klaipeda, where you will arrive late at night and be whisked to your centrally located standard-category hotel. (BD)

Day 6 - Klaipeda, Palanga and the Curonian Spit

The day begins with a short guided tour of Klaipeda, featuring the symbolic figure of the city once known as Memel, or the *Ännchen von Tharau*. Afterwards an optional excursion will take you to Palanga, a bath resort town nearby. Here travellers can visit the famous Amber Museum, located in a Renaissance castle. The exhibition boasts a total of approximately 25.000 objects, making it the biggest in the Baltic region.

The afternoon is reserved for a visit to the Curonian Spit, a 98-km long peninsula only 400m wide at certain points. This nature preserve includes the picturesque village of Nida, largely composed of ancient fishermen's huts. From here you can wander over immense sand dunes that offer a magnificent panoramic view of sand, sea, sky and forest.

A visit to the home of Thomas Mann is next, accompanied by an exclusive concert. Dinner will be *ceppelinai*, a special Lithuanian delicacy. At night the Amber train pushes on towards Riga. (BD)

Day 7 – Arrival in Riga, Latvia's capital

A guided walking tour of highlights of the old city centre, which is also a UNESCO World Heritage Site: magnificently restored gilded houses from the Hanseatic era, the Swedish Gate, the Powder Tower, and St. Peter's Church, the city's landmark. The Riga Cathedral is the largest church in the Baltic region and boasts one of the biggest organs of the world, with 6700 pipes.

Travellers can enjoy an exclusive organ concert, an unforgettable experience, as well as a famous local specialty, *Riga Black Balsam*, a Latvian liquor. The rest of the afternoon is free. Wander through the bustling centre of Riga: the musty old Soviet days are dead and gone. The Latvian capital also boasts one of the best kept *art nouveau* quarters of Europe, putting the city up there with Vienna and Paris as a must-see for fans of the period. At night a Latvian special dinner will be served. (BD)

Day 8 – From Riga to Sigulda

After a hearty breakfast at your hotel you can take part in an excursion to Jurmala, the "Latvian Riviera" (optional). This coastal resort with its fine white sand and seemingly endless pine forests has been a popular summertime destination since the 19th century.

In the afternoon, head on to Sigulda, home of the reconstructed Turaida castle. This fortress was built in the 13th century by the Bishop of Riga and sits high over the steep canyon of the Gauja River. During the night, the train crosses the border into Estonia. (BD)

Day 9 - The university towns of Tartu and Tallinn

In the morning you will arrive in Tartu, which was once the Hanseatic city of Dorpat. The old city centre was destroyed in a fire in the 17th century and has been rebuilt in a uniform classical style. A guided tour will take you to the town hall, the "crooked house", the Lutheran St. John's Church, the Cathedral ruins and the university that put the town on the map. From there it's on to Tallinn. The medieval centre of the city once known as Reval is considered to have the best-preserved buildings in the entire Baltic region. Explore the city's narrow alleyways and walk along the nearly intact old city wall. A guided tour will take you to the Cathedral Hill with its magnificent view of the Lower Town, the Nevsky Cathedral, the town hall square and many scrupulously restored Hanseatic-era buildings.

Estonia is famed for its folk music tradition as well as the Tallinn Festival, so we have added a small exclusive choral concert to the programme. At night you will dine in the historical House of Blackheads, where a feast of local delicacies are served in a medieval ambience accompanied by Estonian folk dances. You will spend the night in your centrally located hotel. (BLD)

Day 10 - Tallinn

The first half of the day is yours to explore – the many small shops of the old city centre offer distinctive souvenirs. In the afternoon you will get the chance to visit the Rocca al Mare open-air museum, which is located in a beautiful forest area near the coast (optional). At night, the train will continue on its route to St. Petersburg. As before, border controls are taken care of in your compartment. (BD)

Day 11 – Tsarist opulence in St. Petersburg

Arrival in St. Petersburg. A half-day guided bus tour will take you through the "Venice of the North", giving you a chance to see its numerous palaces, churches and squares in all their restored splendour. You will also visit the Peter and Paul Fortress containing the Tsar's tombs. After lunch, you can move into your rooms in your centrally located hotel. The afternoon is free. Experience an unforgettable cultural night out by going to the ballet or a concert – your tour guides will gladly help you obtain tickets. (BL)

Day 12 - St. Petersburg

After breakfast you can admire some of the over three million works of art of the famous Hermitage collection in the opulent halls of the former Winter Palace. The afternoon is yours to do as you like. An optional excursion is offered to the former Tsar's residence, the Peterhof, located 30 km away at the Baltic coast. Peterhof is famed for its magnificent park, and also sports the world's largest fountain. (Note: this excursion does not include a palace tour.) After dinner a boat ride on the many canals will offer a unique and completely different view of the city. (BLD)

Day 13 – Catherine's Palace in Tsarskoye Selo

Catherine's Palace from 1752 in Tsarskoye Selo (the "Tsar's village") is a step back in time. The main attraction of the Palace is the world-famous Amber room, which was a gift to Peter I from Prussian King Wilhelm I. After years of meticulous restoration, the room once again shines in all its beauty, and is open to the public. Enjoy a Tsar's feast for lunch, complete with caviar, vodka, and stirring Russian folklore, at a local restaurant. Those not flying back from St. Petersburg at night will continue onboard the special Train towards Belarus. (BLD)

Day 14 – Minsk

You'll arrive in Minsk in the morning. A guided bus tour will introduce you to the rich and eventful history of the Belarus capital, visiting the Jewish quarter, the Baroque St. Peter and Paul's Church, The St. Simeon and Elena church as well as the city's main boulevard, the Francyska-Skarny-Prospekt. At noon your train ride will continue on towards Brest. Unwind on your private train and enjoy the moody landscape with its marshes and dark forests passing by your window. (BLD)

Day 15 – Poznan

In the morning, your Charter train will arrive in Poznan. A guided tour of the city will show you all the most important sights of this ancient trade capital of western Poland, such as the Renaissance town all in the old city centre as well as the Raczynsky library, the University and the Peninsula with its Gothic cathedral. Afterwards, you will continue onboard your special train to the German-polish border and will then bid farewell to the friendly staff of your special train. In Rzepin, you will get on a bus to Berlin, where you will arrive in the late afternoon. Your Lernidee tour guides will say good-bye here – the momentous journey has come to an end. (BL)

Services included in the price

- 6 nights at Premium and Standard Hotels in Masuria, Klaipeda, Riga, Tallinn and St. Petersburg
- 8 nights sleeping compartment accommodation onboard the Amber train
- All meals as indicated on itinerary (B = breakfast, L = lunch, D = dinner)
- Meals featuring regional delicacies, vodka tasting, folkloric show, private choral concert
- Experienced and knowledgeable tour guides
- A doctor on board the train
- Luggage service from Berlin through Poznan
- Transfers, excursions and sightseeing incl. entrance fees as indicated on itinerary
- Joannici Lagów Castle
- Guided walking tour through Gdansk's historical city centre
- Guided tour of Malbork and the Frombork Cathedral
- Masuria: a boat ride across lakes and canals (2 h) as well as a gondola trip on the Krutinna canal (1 h), a guided walking tour through the Wolf's Lair and the July 20th Group memorial
- Guided tour through the old city centre of Vilnius
- Guided walking tour through Klaipeda
- Excursion to the Curonian Spit and private concert at Thomas Mann House
- Riga: Guided walking tour through the old city centre, organ concert, visit to Turaida castle in Sigulda
- Guided tour through Tallinn
- Guided tour through Tartu
- St. Petersburg: Guided tour through Catherine's Palace featuring the Amber hall, guided city bus tour, canal tour, guided walking tour through the Hermitage, visit to St. Peter and Paul fortress
- Minsk: Guided tour
- Poznan: Guided tour
- Bus from Rzepin to Berlin East Train station

Schedule (duration 14 nights / 15 days)

Departure: 1 June 2012 ex Berlin Conclusion : 15 June 2012 Berlin.

Pricing

AUD8,400 p.p. with two occupants in one compartment

AUD3,390 supplement for single occupant compartment

AUD7,300 p.p. with three occupants in one compartment

Not included in above pricing

- Visa for Russia
- Double transit visa for Belarus
- Tips (gratuities)
- Drinks with your meals
- Travel insurance
- Optional excursions

Special features

- Relaxed travel in a Private Train through the beautiful countryside of eastern Poland and the Baltics
- Daytime prioritized for sightseeing: the train makes its long-distance trips by night
- All meals on board, and other special meals are included in trip price
- Cosy get-togethers in the restaurant wagon during bar service
- Experienced tour guides present at all times
- Overnights at standard or premium-category hotels
- Extensive Sightseeing
- No long bus transfers or rides
- Comfortable travel without luggage headaches – all heavy items stay safely on board the train during hotel stays
- Luggage transportation service
- Washing facilities in every compartment
- Courteous and helpful charter train staff
- Border formalities taken care of comfortably onboard
- For added safety, a doctor will be aboard
- Years of successful travel on this route
- 15 years of operator experience in the region
- In general, a well-guided adventure tour

Highlights of your trip

- Exclusive organ concerts at the Frombork Cathedral and in Riga
- Concert at the home of Thomas Mann
- Joannici Lagów Castle
- Gdansk's historical city centre
- Europe's largest crusader's castle, the Malbork
- Masuria – boat ride and dinner by lakeside bonfire
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- Castle Trakai near Vilnius (ca. 3 h)
- Amber museum in Palanga, incl. prepared bagged lunch (ca. 3 h)
- The Jurmala Baltic resort (ca. 4 h)
- Rocca al Mare open-air museum (ca. 3 h)
- The Peterhof's Gold Fountains (ca. 4 h)

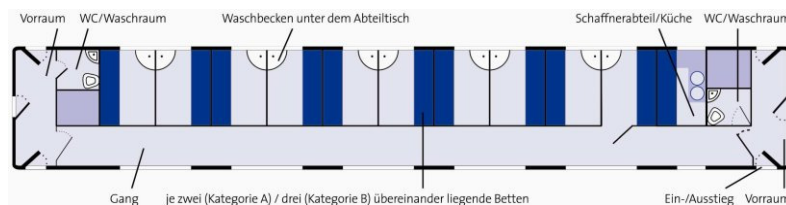
The Amber Charter Train

Each train car holds 10 sleeping compartments suitable for 1 – 3 people, and a conductor's compartment. Compartments are approximately 2m x 1,70m in size and feature two bunk beds, each measuring 190 x 70 cm (a triple compartment has three bunk beds). They can be converted to single-person use for an additional fee. Cabins include a sink with hot and cold running water as well as power plugs for electric shavers.

There is a bathroom at both ends of each car. Smoking is permitted at the end of each car. Refreshments will be served at our on-board restaurant with 40 seats. During the day the train conductor will serve you hot or cold snacks as well as drinks in your compartment. At night the restaurant opens its bar service and all travellers are invited to mix, mingle and relax.

Minimum of passengers: 60 Maximum of passengers: 152

The program and associated services remain subject to change



Health restrictions

No vaccinations or prophylactic measures are required.

In order to travel through Russia and Estonia, however, you must show proof of having obtained travel insurance.

Special note on your Passport and Visa

Your passport must be valid for 6 months after the end of the trip. It must also contain two empty pages for visa stamps.

All terms and conditions of Lernidee Erlebnisreisen GmbH, Berlin, Germany & Well Connected Travel Pty. Ltd. Sydney Australia, apply.



WELL CONNECTED TRAVEL

FOR ALL YOUR TRAVEL NEEDS...

wellconnectedtravel.com.au

call us today

1300 88 38 52

Please print this booking request form, complete, sign and remove from the Amber Train Tour brochure then forward to Well Connected Tours, (Well Connected Travel Pty. Ltd. tour division), 67 Ferguson St. Forestville NSW 2087 Australia by mail; by fax (call +61 2 9975-2355 first) or scan and email to barry@wctravel.com.au.

BOOKING REQUEST

Title Surname (on passport) Given name/s D.O.B. Gender Passport No.+ expiry date Nationality Frequent Flyer No.

1. _____

2. _____

Address _____ **Post Code** _____

Home tel. _____ **Home fax** _____ **Mobile No.** _____

Work tel. _____ **Work fax** _____ **Email** _____

Please mark the following boxes:

- I / we wish to join the Amber Train Tour, departure date 1 June 2012
- I / we wish to fly economy class I / we wish to fly business class
- I / we wish to fly premium economy class I / we wish to fly a combination of economy and business class.
- Frequent flyer no/s, if applicable _____
- I require single room accommodation
- I / we wish to utilize a twin share room. Name of partner. _____

Special requirement/s (eg: vegetarian, diabetic, mobility problem, visual impairment) Occupation _____

Pre & post tour travel requirements. Please summarise. _____

I / We require travel insurance I / We already have adequate travel insurance

If neither of the last two boxes are marked, it is understood that travel insurance is not required. I understand & accept the quoted prices, schedule of fees, terms of trade and special conditions as set out in this brochure and hereby authorise Well Connected Travel Pty. Ltd. to make travel and tour arrangements, as per the information supplied.

Dated *Print Name* *Signed on behalf of all the above clientele*

I authorise Well Connected Tours to charge the amount of AUD _____ against my Visa / Master-card /

/American Express / Diners, credit card number _____

expiry date ____/____ Name of cardholder _____

Signature of Cardholder _____ Dated _____

2% surcharge applies to Visa & Master-card transactions; 3% surcharge applies to Diners Club transactions & 3.17% surcharge applies to AMEX transactions.



Well Connected Tours, (Well Connected Travel Pty. Ltd. tour division)
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 Website : www.wellconnectedtravel.com.au Email : info@wctravel.com.au
 Other registered names: Well Connected Tours, Baltic Connections, Coral Connections
 Lic No. 2TA 4224, ABN 49 069 387 480, ACN 069 387 480





WELL CONNECTED TRAVEL

FOR ALL YOUR TRAVEL NEEDS...

wellconnectedtravel.com.au

call us today

1300 88 38 52

Terms and Conditions

Please read these terms of trade very carefully as they form the basis upon which bookings are accepted by Well Connected Tours, tour division of Well Connected Travel Pty. Ltd. 67 Ferguson St. Forestville NSW 2087 Australia. ABN49069387480, Lic.2TA4224, Tel: 612 99752355 Fax: 612 94513011 www.wellconnectedtravel.com.au info@wctravel.com.au

Our professional services are available for the purchase of travel and ancillary services, however the following terms of trade apply:-

1. Deposits and Final Payments:

Land component/s - Amber Train (private charter): A non-refundable deposit of 10% of the invoiced amount (per person) is required within 7 days of invoice issuance and the balance is required on or prior to 1 March 2012. Payments for other land component segments, as per invoiced requirement. Air and Sea component/s are required as per invoice

2. Late Bookings (within 92 days of the Amber Train Tour departure date): Full payment required with booking.

3. Fees:

(i) Itinerary planning fee: Should a detailed itinerary/quote be requested with flight times and availability, a non-refundable planning fee will be charged per itinerary. This is payable prior to commencement. If you proceed with booking the quotation, the fee will be credited against the total cost...AUD50.00 per itinerary, per person.

(ii) Air booking fee: This is payable over and above the quoted airfare, taxes and surcharges. The fee may be applied, depending upon the commission offered to Well Connected Travel Pty. Ltd. by the airline/s used in the booking. The fee is based upon each sector booked. It is to be paid at the same time as airfare, taxes and surcharges...AUD20.00 per sector, per person.

(iii) Air ticketing fee: Varies. Payable over and above the quoted airfare, taxes, surcharges & booking fee. The fee may be applied, depending upon the sectors & the carrier being ticketed. This fee, if applicable, will appear on your invoice. It is to be paid at the same time that airfare, taxes, surcharges & booking fee payment is made...AUD30.00 per ticket, per person.

(iv) Air taxes & surcharges; Air/Land/Sea packages; Tours, Cruises : No booking fees are levied.

(v) Accommodation bookings in isolation - a booking fee of AUD\$50.00 per service, per participant, may be applied depending upon the commission offered to Well Connected Travel Pty. Ltd. by the suppliers used in the booking.

(vi) Amendment fee: Changes made to a confirmed itinerary after it has been accepted by the client will attract an AUD\$50 amendment fee, per booking, per amendment, plus any communication costs in securing further confirmations.

(vii) Visa procurement fee: Visas may be procured when in-conjunction with the purchase of travel arrangements made by Well Connected Travel Pty. Ltd. This fee is exclusive of registration, postage and/or courier charges and is payable in addition to any Consular or Government charge. If the consulate is Sydney based, a fee of AUD40.00 applies. If the consulate is based elsewhere in Australia, a fee of AUD80.00 applies. If the consulate is based outside Australia, reimbursement of costs incurred plus a fee of AUD80.00 applies.

(viii) Courier or personal delivery fee: Cost plus AUD20.00 fee..

(ix) Cancellation fees: If you cancel your booking of your own accord, the following cancellation charges apply to the Amber Train Tour*:-

(a) Up to 92 days prior to the Amber Train Tour departure date ... 20%of the total Amber Train Tour price.

(b) From 91 days to 42 days prior to the Amber Train Tour departure date ... 45% of the total Amber Train Tour price.

(c) From 41 days to 15 days prior to the Amber Train Tour departure date ... 80% of the total Amber Train Tour price.

(d) From 14 days prior up to the to the Amber Train Tour departure date ... 100% of the total Amber Train Tour price.

Please note that air travel is treated separately and cancellation conditions relating to airfares vary according to the type of ticket purchased.

* COMPREHENSIVE TRAVEL INSURANCE COVERING CANCELLATION CHARGES IS STRONGLY RECOMMENDED. HEALTH INSURANCE COVER IS MANDATORY.

x) Card Transactions Fees: Transactions via Visa and Master-Card incur a 2% surcharge, Diners Club incurs a 3% surcharge, American Express incurs a 3.178% surcharge.

4. Refunds: In the unlikely event that the Amber Train Tour that you are booked on, is cancelled, we will endeavor to offer you an alternate departure date. If the new date is unacceptable or we cannot offer you another departure date, all monies paid will be refunded to you.

Where a refund is applicable to other travel arrangements made in conjunction with the Amber Train Tour, it may take several months to process due to established procedures and the billing cycles of airline, accommodation and other service providers. Please note that refunds are not applicable to all airlines, nor are they applicable to all types of airfares.

5. Travel Insurance*: We strongly recommend that at the time of your booking you purchase comprehensive travel insurance of your choice. Well Connected Tours can provide you with the necessary coverage utilizing Suresave Travel Insurance, underwritten by Lloyds of London. Note that health cover is mandatory for this tour.

6. Changes in Prices and Itineraries: Prices are based on tariffs and airfares current as at the date of the invoice. In the event of fluctuations or increases in the price we pay for transportation, accommodation, and services generally, we reserve the right to adjust our prices as may be necessary at any time up to and including the day of departure even though the balance payment may have been made. If we are forced to change your booking due to circumstances beyond our control, we will do all possible to minimise inconvenience and provide alternative/s acceptable to you. We reserve the right to vary your itinerary and will give you notice, including any consequent change in price. In the event that any change, or series of changes, to your itinerary demonstrates that your trip has become materially different from that contemplated prior to the change/s being effected and in respect of which we have already accepted your deposit or balance payment, you have the right to ask for a re-arrangement or to withdraw from the trip and monies already paid will be refunded less any charges levied by suppliers. It is essential to check whether any such changes have occurred before you complete your booking.

7. Not Included in the Cost of the Journey: Passports; visas; airport taxes (where applicable); items of personal nature such as laundry, taxis outside of regular transfers that are provided; telephone calls; excess baggage charges; personal and baggage insurance; portage; postage; facsimiles; e-mail; telegrams; cables; drinks; room service; meals (unless specified) and tips.

8. Pre-Departure Contact: It is essential you advise a telephone number where you can be reached during the 24 hours prior to your departure from Australia.

9. Immigration & Health: Passengers should familiarise themselves with any visa or health requirements that may be applicable to the area they intend visiting, and shall be responsible for all entry, exit, health or other documents required by laws, regulations, orders, demands or requirements of the countries visited or transmitted. Each person should carry a valid passport at all times. Persons residing in Australia who do not hold an Australian passport will require an Australian Re-Entry Visa. Kindly note that compliance with prescribed regulations pertaining to passports, visa/s, travel documentation, vaccination/s and customs, are your responsibility and we are not liable for any loss or expense due to non-compliance.

10. Baggage: On the Eastern Hemisphere (EH), Trans Siberian (TS) and African (AF) airline routings, checked baggage in economy class is limited to 20kgs and business class is limited to 30kgs. On North and/or South America (AP) airline routings, checked baggage maximum is set at two pieces of 32kgs each, however, it is recommended that the weight of each bag is not more than 23kgs, due to some countries/airlines imposing their own baggage handling restrictions, where bags exceeding 23 kgs each, are either not processed in the usual manner or are rejected. Hand luggage (cabin) is not to exceed 5kgs-7kgs and certain size regulations apply. Variations may apply to the preceding general conditions.

11. Liability & Responsibility: (a) All invoices, receipts, coupons, vouchers and tickets are subject to the terms and conditions specified by the suppliers. (b) Well Connected Tours are not themselves carriers or hoteliers, nor do we own aircraft, hotels or tour operations. We exercise every care in the selection of reputable airlines, hotels, tour operators and other suppliers of the various travel services which are used in our itineraries. It is important to note that all bookings with Well Connected Tours are subject to the terms and conditions and limitations of liability imposed by airlines, tour operators, hoteliers, rail, car hire, shipping and other service providers, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. (c) No airline will incur responsibility or liability to any person named in the booking aside from that liability which may be incurred as a carrier. (d) We always do our best to make sure that your travel arrangements are satisfactory and we accept liability for, but only to the extent of, any loss or damage sustained by you as a result of our negligence or that of our employees, associates, or agents. However we cannot accept liability of whatever nature for the acts, omissions or default, whether negligence or otherwise, of those airlines, tour operators, shipping companies, hoteliers or other persons providing services in connection with your trip pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a coupon, voucher, ticket, or the like) and over whom we have no direct or exclusive control. (e) We do not accept any liability in contract or tort for injury, damage, loss, delay, additional expenses or inconvenience based directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part, including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any authorities, accidents or failure of machinery or equipment, or industrial action (whether or not involving our employees & even though such action may be settled by acceding to the demands of a labour group).

12. Law of Contract: The contract is governed in all aspects by the law of the State of New South Wales, Australia and any legal action arising under the contract shall be litigated only in the appropriate court having jurisdiction in that State, except that certain consumer claims may be brought before the Consumer Claims Tribunal having jurisdiction in respect thereof or similar Tribunals in other States or Territories of Australia.